

2013 Annual Report





We're building...to end poverty

HFH Oxford Middlesex Elgin Leadership Report 2013

Habitat For Humanity BUILDS! While Habitat is a complicated and challenging business the result is simple WE BUILD TO END POVERTY and the benefits extend beyond our partner families to the whole community.

Habitat's vision or dream is a world where everyone has a safe and decent place to live. That's huge and we work towards it every day because we must. Poverty and inadequate housing is a global challenge and while more evident elsewhere in the world it exists in Canada at unacceptable levels. 12% or 1.3 million Canadian families get by without a safe, decent and affordable place to live. It is the same in SW Ontario where we have gone through a lot of economic change and turmoil recently. A lack of housing security negatively impacts the health, wellbeing and quality of life for families plus it affects our economy and prospects for future generations. "Building from the Ground Up" by the Conference Board of Canada also talks about the cost to taxpayers and our loss of competitiveness.

In our region about 24,000 low income families just get by every month and must make hard choices on which bills to pay. Food banks and other supports become a way of life while families report that 38% or more of their income goes towards shelter costs. They often live in unsafe, ill kept or unhealthy housing situations or are consistently moving. Many of us are advantaged because we have a home where we feel safe and stable, imagine what your life would be like if you didn't. Imagine if you worked hard but no matter what you did you couldn't break free from this cycle and the future was not as bright for your children.

Habitat helps build stronger, healthier families and communities through our homeownership program which is an investment solution. We mobilize volunteers, businesses and community partners in this call to action and work diligently with our stakeholders to give people a hand up, not a hand out. Habitat builds simple modest starter homes but DOES NOT GIVE THEM AWAY. Qualified families who are in housing need purchase their homes at Fair Market Value from Habitat. No down payment is required but the families must volunteer 500 hours of "sweat equity" in the community, help build their home and be willing to partner with us. They must be able to repay a long term, no-interest mortgage. We hold the mortgage and work with each family to maintain affordability by gearing principal and property tax payments to 25% of family income. When we say the program is an investment solution it is because all mortgage principal repaid is pooled and reinvested into constructing more homes and buying land. We do not use this money for operations. We are committed to organizational sustainability so administration costs are lean and funded by our social enterprise the ReStore. Re-Store sells new and used donated building materials and household goods to the public. Our affiliate manages 4 ReStores and we have plans to open 2 more by 2015 to support our growth plans.

We believe in accountability and strive to be more efficient and effective as an organization. Continuous improvement in our operations coupled with strategic growth will translate into more homes built and families served in the future. HFH London formed in 1993, expanded in 2012 to become HFH Oxford Middlesex Elgin and will merge with Stratford Perth and be renamed HFH Heartland Ontario in 2014. We are part of a global network spanning 93 countries that has built 800,000 homes and served over 3 million people. In Canada 2,200 homes have been built since 1985 and by December 2013 our affiliate started 41 homes locally. Our goal in the next 2 years is to build 15 homes and be active in all 4 counties we serve.

In 2014 we will complete our current strategic plan and establish new goals and objectives for the next few years so we can continue growing and serving more families. Our promise to everyone who supports us is we will continue to BUILD for the future. We will do so responsibly, sustainably and by striving to be the best at what we do. We will inspire and engage people in our mission so that we can build hope and a future for families.

To build this sustainable future we rely on the generous support of our partners, sponsors and donors. The dedication of Board, staff and volunteers who work enthusiastically and tirelessly towards our mission of building hope and homes to transform lives and communities, one family at a time is inspiring.

As Margaret Mead said: Never doubt that a small group of committed citizens can change the world, indeed it is the only thing that ever has.

Thank you to everyone who helps us on this journey!

Jeff Duncan CEO Philip Squire Board Chair



The 2013 year started with a whirlwind of activity as HFH Oxford, Middlesex, Elgin opened a new ReStore in Woodstock in January. All the work of establishing this new location went by in a blur, and the store opened on January 21, 2013. The Woodstock ReStore Opening was celebrated on Saturday May 11, 2013. The event went very well, with good attendance, great coverage by the local media and lots of dignitaries and speeches, although the weather could have been better. Highlights of the day were: 300 hot dogs and lots of coffee were consumed, ReStore sales of \$4,200, plus draws and raffles. Since the opening, there has been great local support and we have introduced a lot of new customers to the ReStore concept. Many thanks for the great job by ReStore Manager Barb Ransome, staff member Dave Wall, and their great roster of mature, dependable volunteers who really work hard to make a difference in their community.

By midyear, the ReStores had struggled through a soft first quarter and were attempting to harness the energy of the Woodstock opening and catch up to the expectations for the year. Celebratory themed sales events were held through the summer and the tide began to turn. Sales improved, with an increased volume of customers visiting our stores. Even with a lot of downward pressure on our selling prices, the terrific customer response at our newer Adelaide location was impressive. More people than ever before shopped at the London ReStores.

Woodstock sales grew steadily through the year, Adelaide sales surpassed budget, and Pacific maintained its steady pace while growing into its role as a distribution hub for the three affiliate ReStores. By the end of 2013, ReStore sales again reached new heights, totalling \$1.36 million from the three stores. Congratulations to Senior Manager London ReStore Operations, Steve Hadskis; Assistant Manager, Pacific Court, Dale Wright; and Pacific Court Warehouse and Salvage Coordinator Ron Hodgins and all our staff and volunteers at the London ReStores. Many thanks to Peter Myts, Senior Manager Regional ReStore Operations, for providing the framework for a comprehensive Health and Safety program, Product Procurement and Salvage, and operational support.

What will 2014 hold in store for us at the ReStores? Well, we already know that the amalgamation with the Stratford-Perth affiliate will add another high functioning Re-Store and additional income to our affiliate. Growth in these current economic conditions is not a certainty, but we remain optimistic that sales at the London ReStores will maintain their levels. Woodstock is off to a terrific start in 2014 and exceeding expectations. I am confident that the ReStore will surpass previous levels of sales and continue to provide steady income for the newly formed HFH Heartland Ontario affiliate in 2014.



FULL TIME STAFF 2013

Chief Executive Officer – Jeff Duncan Manager, Finance & Administration (until April 2013)– Donna Piffard Manager, ReStore Operations – Gerry Pieroni Manager, Communication & Development—Sharon Brennan Database Administrator/Support Staff – Fran Deschamps Volunteer Coordinator (until Nov 2013)—Kara Walls Volunteer Coordinator (starting Dec 2013) - Jamie Lee Arseneau Fundraising & Events Coordinator (until April 2013)—Nicole Rombouts Fundraising & Special Events Coordinator (starting May 2013)—Mary Anne Wainright

PART TIME STAFF 2013

Construction Site Supervisor – John General Bookkeeper (starting May 2013) — Deb Adams

Board of Directors

2012-2013

Chair— Phillip Squire Vice Chair— Linda Armstrong Treasurer— John Rozeluk Kathy J. Fox Bill Graham Philippe Morin Mary Ellen Khan Catherine McInerney Gregory A. Priamo Paul Benedict Chuck Quintyn Lorin MacDonald Helen Fisher

Board of Directors

2013-2014

Chair— Phillip Squire Vice Chair— Linda Armstrong Treasurer— John Rozeluk Philippe Morin Mary Ellen Khan Catherine McInerney Gregory A. Priamo Paul Benedict Chuck Quintyn David Marr Solomon Asantey Helen Fisher

2013 Major Build Fundraisers

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An invitation to Golf...

A Division of the Fire Rock Golf Club All Colone Dr. Ramona CR.

Forest City Charity Golf Classic Wednesday,

May 29, 2013

and Make

The 2013

a Difference

Building to end poverty.

AN EVENING

MEDITERRANEAN

Windows of Opportunity

Gala Auction/Reception Thursday, June 13, 2013 Delta London Armouries 6:30pm

To purchase tickets contact-sbrennan@habitat4home.ca

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Windows of **Opportunity Gala** June 13, 2013



RBC Foundation

OUR GOAL

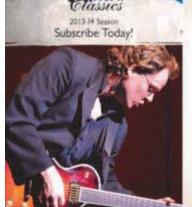
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The Music of Annie Lennox and the Eurythmics October 5, 2013 The Ultimate Symphonic Rock Show November 2, 2013 The Song Remains the Same The Music of Led Zeppelin February 22, 2014 Shower the People–James Taylor

May 31, 2014



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An Evening by the **Mediterranean** August 1, 2013



2013 Partners

St. Thomas Build



AARoc Aggregates Al's Pizzeria Alan Lillie Locksmith Armtec Arriscraft Arva Appliances Atlantic Industries BEW Local 120 (Electrical Union) Black Fly Beverage Boston Pizza Canadian Institute of Plumbing and Heating Carrier Enterprise Coad Plumbing Heating and Air CMHC Dayton Manufacturing Co. Ltd. Delta Hotels Doug Tarry Homes DuPont Tyvek East Elgin Concrete East Elgin Secondary School Eden Hall Architectural Flectrozad Elgin Court PS Elgin Carpet One Floor and Home Fanshawe College Forest City Redi-Mix Forest City Sports and Social Club



Forest Park PS Form and Build GCW Custom Kitchens Gentek Giant Tiger **GKN** Sinter Metals Guillevin Habitat for Humanity St. Thomas Steering Committee Home Depot Canada Houghton and Houghton Hunter Douglas Canada Inc. ICI Canada Inc. Jake Zacharias Josh The Excavator June Rose Callwood PS Kielstra Leak Bve Leviton Little Wood Shop Lockes PS & Summer's Corner PS London Hydro London Trim & Doors MD Flectric Murray Currah My FM 94.1 New Sarum Public School North American Trade Schools





North Star Windows Osram Sylvania Limited Owens Corning Canada Pete's Paving Presstran Quiznos **RJ** Movers Rachel McAdams and the McAdams Family Rob Sevier/Justin Caudle St. Thomas Times-Journal Safe and Sound Solutions Sam Smalldon and Family - Blanch White Memorial Schneider Electric Ltd. Showerline Sales SOS Bins St. Joseph's Catholic High School Strik Baldinelli Super Saver Group **TD** Excavating The Co-operators The Top ShoP TD Bank TML Supply TRS Components Victor Coranza Wallpaper Loft Whirlpool Canada Why Design WWG Totaline





Alfred's Carpet One AGM Surveying and Engineering Alan Lillie Locksmith Andrew Temertzoglou Armetec Arva Appliances Black Fly Beverage Brent Reg Brouwer Plumbing and Heating Builder's Choice Air Systems Cadillac Fairview Canadian Institute of Plumbing and Heating Cargill Canada Carrier Enterprise **Castell Homes Centennial Windows Centreline Sanitation** CGC Inc. Color Company Para Paints Copp's Buildall Courtney Roofing Ltd. Covenant Construction D & S Installation

Dan Grantham Dayton Manufacturing Co. Ltd. Deacon Flooring Delta Hotels Dietrich Steel Ltd. Du7pont Tyvek East Elgin Concrete Forming Electrozad Supply Company Form and Build Supply Inc. Gentek Building Products Genworth Golder Associates Ltd. Harrison Pensa Hunter Douglas Canada Inc. **IBEW Local 120** Imperial Oil Iron Workers Local 700 Ivey Connects Johnson Sanitation Services Ltd. LaFarge Libro Financial Group London Hydro London Stair

M & K ClimateCare McCallum Meter Mix Concrete Ltd. Murray Currah North American Trade Schools North Pole Trim Old Navy Old South Roofing **Olympic Tree Care** Owens Corning Canada **Renald Guindon Royal Pipe** Schneider Electric Ltd. Steve Grigg Super Save Group Strik Baldenelli The Cooperators The Top Shop Tinworks Inc. TRS Components Ltd. Volvo Rents Western University Whirlpool Canada Wolseley Canada



Thank you to all those donors that could not be listed!!!

WOTCH/CMHA

Dayton Manufacturing Co. Ltd.

Deacon Flooring Dennis Maguire Slingers

Form-A-Fence

A Special Thank you to our volunteers and supporters whose hard work and dedication give a hand up, not a hand out, to families in our community!!!





Jeans 'n Classics 2013/14

Partners

Brick in the Wall Season Sponsor





In My Room Sponsor

Pacific & Western

Accommodation Sponsor

Media Sponsor







Concert Sponsor Annie Lennox Show

VIP Partners

John Kennedy

John St. Croix

CEM Specialities

Barry Lonsdale

OTC

Peter Lochead

David Nolan

Barry Gray

Seed Creative

TD Wealth Private Client Services

London Convention Centre

Friends

Farhi Holdings Goodwill Industries Talize Love Poetry Corsets Talbot/Sign Worx

Larry Myny CIBC Wood Gundy

Budweiser Gardens Straight Street Event Services Tuckey Home Hardware Rocky's Harley Davidson Why Design G.A. Wheable Centre for Adult Education CTV



2013 Special Recognition & Awards

With Appreciation to:

Citi Cards TOYOTA Motor Manufacturing Canada London Life Delta London Armouries MP Homes RBC Foundation Cadillac Fairview Corporation Ltd. Home Depot TD Bank Carpenter's Union Local 1946 Dr. Leonard Reeves Foundation 98.1 Free FM The Tricar Group CMHC Pacific and Western Bank of Canada Geerlinks Home Hardware Building Centre & Home Furniture Store St. Thomas Info-Tech Research Group The Cooperators North American Trade Schools London Libro Financial Group Bargain Building Supplies Meter Mix Concrete Accu-Heat & Cool Inc. Sisters of St. Joseph Fanshawe College Service Experts Bath Fitter London

With our most sincere gratitude for years of service:

Catherine McInerney,

Recording Secretary & Director

Board of Directors 2007-2013

Phil Squire, Past Chairman

Board of Directors 2008-2013

Philippe Morin, Director

Board of Directors 2008-2013

Mary Ellen Khan, Director

Board of Directors 2010-2013

John Rozeluk, Treasurer

Board of Directors 2011-2013

Founders Award

Kathy Fox & Wade Woznuk

Thank you for helping us serve hardworking, low income families Building to end poverty 2013 St. Thomas Build



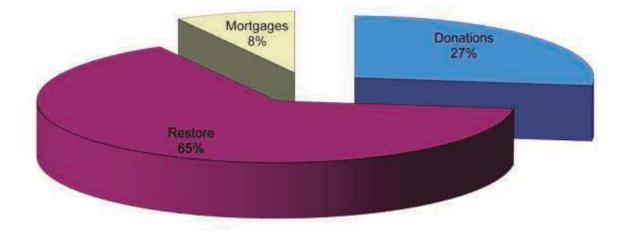
2013 Major Street Build





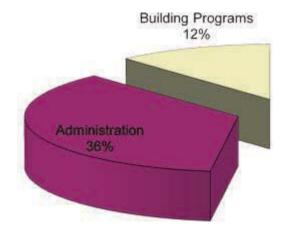
Cash Inflows

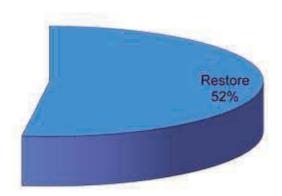




Cash Outflows

Restore Administration Building Programs





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gin Inc.						
			As at December 31	2013	2012	
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				741,570	265,598	
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OUR VISION:

A world where everyone has a safe and decent place to live.

OUR MISSION:

To mobilize volunteers and community partners in providing opportunities for homeownership as a means of breaking the cycle of poverty.

OUR VALUES:

Housing for All: We believe that access to safe, decent and affordable housing is a basic human right that should be available to all.

HUMAN DIGNITY:

We believe in the worth and dignity of every human being. We respect the people we serve and those that help us n the effort and recognize them as our greatest resource.

PARTNERSHIP:

We believe we can best achieve our mission through meaningful and mutually beneficial partnerships with others.

FAITH IN ACTION:

We believe that faith is lived through action. Building on our Christian foundation, we serve and work with people of all faiths and beliefs in a spirit of justice and compassion.

DIVERSITY AND INCLUSIVENESS:

We believe there is a role for everyone committed to our vision, mission and values and we seek to enrich our organization through diversity.